



# ANNUAL REPORT



**2018 - 2019**





GENEROUS CONTRIBUTIONS  
FROM LOCAL FRIENDS



JMCC SUPPORTING IMPORTANT CAUSES



McHAPPY DAY



STUDENTS & STAFF CELEBRATE THROUGH THE YEAR



A RENEWED FOCUS ON RECREATION THERAPY  
WITH OUR THERAPEUTIC RECREATION PROGRAM



SUPERHERO FUN DAY



# A MESSAGE TO OUR *community*

*"Today, society's understanding of disability is improving as we recognize 'disability' as what occurs when a person's functional needs are not addressed in his or her physical and social environment. By not considering disability a personal deficit or shortcoming, and instead thinking of it as a social responsibility in which all people can be supported to live independent and full lives, it becomes easier to recognize and address challenges that all people—including those with disabilities—experience."*

— World Health Organization

Following the excitement of celebrating our 40th anniversary last year, JMCC embarked upon yet another year of growth, transformation and opportunity as we continued our journey to meet the evolving needs of our community. This past year we witnessed our provincial organization of children's treatment centres transform their identity from that of an association of services to a vision for the children and youth we support, as they rebranded from the Ontario Association of Children's Rehabilitation Services to Empowered Kids Ontario. This critically important theme of empowerment is echoed throughout the work that JMCC accomplished as well at both the governance and front line service levels. This year's report presents an opportunity to reflect on these achievements and to share our accomplishments with our clients, families and community.

This past year, the Board of Directors took the opportunity to review their progress to date on achieving the keys priorities as outlined in JMCC's 2017-2022 Strategic Plan: family-centred care, growing a community culture, engaging in the service transformation agenda and becoming an innovation hub of learning and practice. With solid progress noted across each of the four key priorities, they renewed their commitment to continuing to lead the organization forward in these key areas. Their ongoing commitment provided clear direction regarding the role that the organization would play going forward in engaging our children/youth and families, community, donors, funders and service partners along with leaders in childhood disability research and evidence based practice.

We were pleased to announce significant donor gifts this past year, gifts that have supported the important services provided by the Centre while expanding the range of opportunities available for children and youth to build their not only their physical and communication skills but their confidence and social skills as well. We continue to be inspired by the strength and resilience of approximately 3,000 children and youth that we serve annually. They along with their parents, siblings and caregivers continue to motivate us daily to go above and beyond to ensure that every child can reach their full potential. We are committed to building upon our contributions to date to recognize and address the challenges that children and youth with disabilities encounter and to ensuring that all citizens view the Windsor/Essex region as a welcoming and inclusive community. A most worthy goal that will continue to challenge and inspire us in the years to come.



**ELIZABETH HAUGH**

Board President,  
John McGivney Children's Centre

**ELAINE WHITMORE**

Chief Executive Officer,  
John McGivney Children's Centre



## OUR *mission*



*The John McGivney  
Children's Centre  
provides family-  
centred holistic care  
to the community,  
enriching the lives of  
children and youth  
with special needs by  
helping them reach  
their full potential.*

## OUR *vision*



*We are a centre of  
hope, support and  
inspiration for children  
with special needs  
and their families;  
working together  
toward a future of  
participation,  
acceptance and  
opportunities.*

# 2018-2019 CLINICAL NUMBERS



HOURS OF  
CLIENT SERVICES



NEW UNIQUE  
REFERRALS

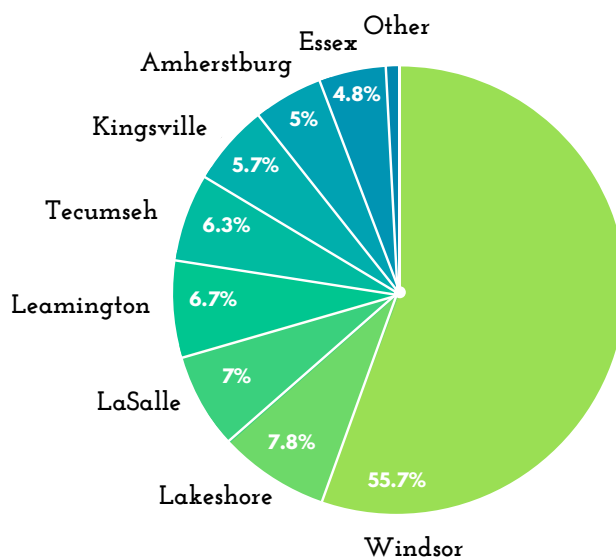
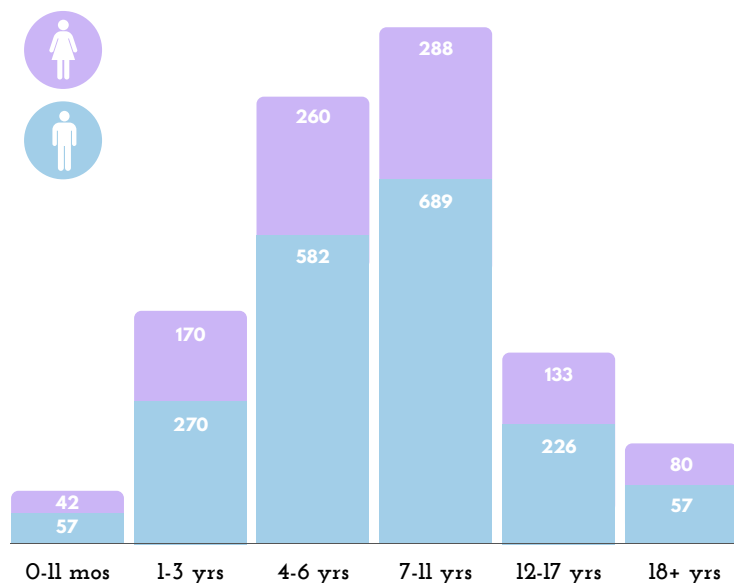


INDIVIDUALS  
SERVED



TOTAL  
VISITS

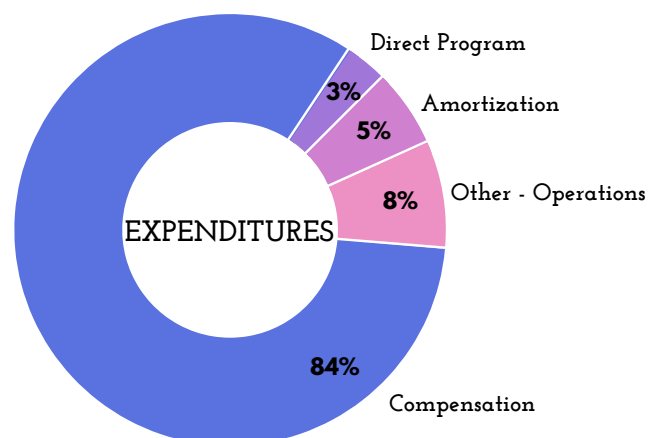
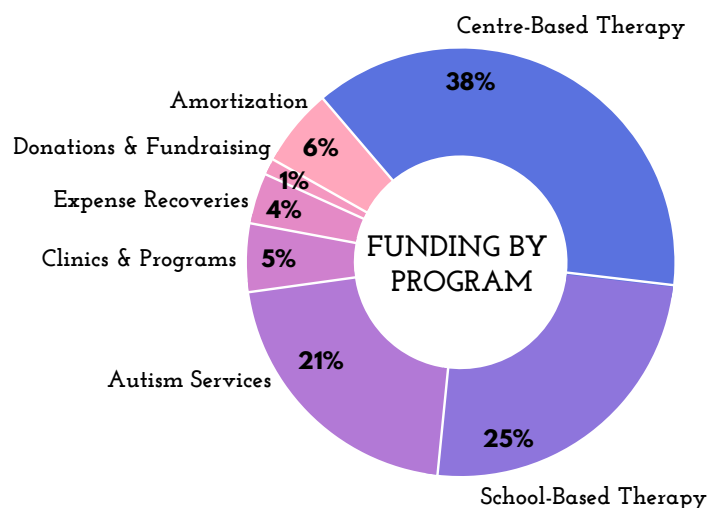
# 2018-2019 CLIENT DEMOGRAPHICS



These numbers represent the individuals served by our organization for therapy services and the clinical staff that support these individuals. In addition to these services, we provide other specialty clinics on-site as well as support to children with a diagnosis of Autism, in partnership with Thames Valley Children's Centre. These numbers are reflective of our services from April 1, 2018 through March 31, 2019.



# 2018-2019 FINANCIAL SUMMARY



## John McGivney Children's Centre

### Statement of Operations

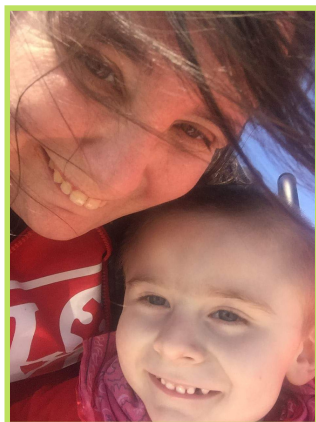
Years ended March 31

	2019 \$	2018 \$
<b>REVENUES</b>		
Centre-Based Therapy	3,723,961	3,877,383
School-Based Therapy	2,424,729	2,200,00
Autism Services	2,034,987	1,950,294
Clinics & Misc. Programs	484,330	618,587
Expense Recoveries	354,151	360,949
Donations & Fundraising	21,664	82,600
Other Income	18,484	8,041
Amortization of Deferred Capital Contributions	544,087	533,672
	<u>9,606,393</u>	<u>9,631,526</u>
<b>EXPENSES</b>		
Compensation	8,025,373	7,988,243
Direct Program	296,944	312,359
Other - Operations	733,444	808,494
Amortization of Property & Equipment	536,652	528,685
	<u>9,592,413</u>	<u>9,637,781</u>
Excess of Revenues over Expenses for the year	13,980	( 6,255 )

\*Auditors: KPMG LLP, Windsor

\*\*A complete set of audited financial statements is available upon request

# FROM OUR FAMILIES...



Through our work with the team at JMCC, we have gained a better understanding of what adjustments we can make or what tools Jacob needs to ensure he has the fullest life he can have. I am so grateful to the Centre for all that they have taught Jacob and me. I don't know what we would do without them.

**Wendy Harling-Kell,**  
Jacob's grandma

JMCC IS A TRULY AMAZING PLACE! THEY MAKE YOU FEEL LIKE FAMILY AND SET YOUR MIND AT EASE. 2 OF MY CHILDREN WENT THERE AND IF IT WASN'T FOR THE STAFF AND SUPPORT THERE, MY OLDEST WOULD NOT BE TALKING AS WELL AS HE IS. APRAXIA TOOK MY SON'S VOICE AND THE JMCC TEAM'S TIME, PATIENCE AND CARE HELPED HIM FIGHT TO GET IT BACK! HE IS NOW ABOUT TO GRADUATE ELEMENTARY SCHOOL AND WE STILL TALK ABOUT HOW WONDERFUL THE CENTRE IS TO SO MANY FAMILIES. JMCC WILL ALWAYS BE NEAR AND DEAR TO OUR HEARTS AND WE THANK THEM SO VERY MUCH!

**Amy Lafreniere,  
Andrew, Katrina &  
Branden's mom**



The JMCC team who met with us at my daughter's first appointment were well-prepared, organized, professional and also kind and loving. They relieved my anxiety and upon leaving, I felt much better. I felt supported.

There was a plan for Vivi's success. From then, it was obvious that the staff at JMCC believed in her abilities as much as I did. Having a support network with a group of professionals who genuinely care for your child and her success has been and continues to be an incredible experience. It has been very reassuring to know that she has a team of people working to help her achieve her goals. Not only have they supported her, but they have supported me and our family as well.

**Joanna Conrad,**  
Vivienne's mom

JMCC has been part of our family since before the birth of our beautiful and brave daughter, Micayla Azzura. Right from the beginning, we felt our team at JMCC became more like a family, a place we could trust with the well-being of our daughter, a place where Micayla's abilities can grow stronger. The Centre has so many programs that benefit many children in our community. It truly is an amazing facility with great staff!

**Eleonora Vitella,**  
Micayla's mom





Tommy started with the Centre at six months of age and their team is a huge reason why he is as high functioning as he is today. They were nurturing when they needed to be, demanding of his abilities when they saw the potential and hosted monthly after-hours therapy sessions so I was able to attend and learn in order to continue his therapy practice at home. The staff supported us in transitioning Tommy into community school and to this day, I credit Tommy's educational success to that initial integration.

At 11 years old and in grade five, Tommy continues to be a part of the JMCC family, has enjoyed their summer camp four years running and most recently loves participating in their new therapeutic recreation programs, especially the bowling league! JMCC has facilitated Tommy's growth physically, emotionally and socially and has given hope to our family. It was terrifying to hear "your son has trisomy 21," but turning to JMCC for support and guidance is exactly what Tommy and our family needed to see Tommy's abilities grow. Thank you JMCC for being a part of our family!



**Jen Wright,**  
Tommy's mom

I didn't truly understand how important the John McGivney Children's Centre is to our community until my own children with special needs began receiving services through the Centre. With the help of the extremely skilled staff, I have witnessed my kids take their first steps, reach out their hands and learn to communicate. The Centre staff and the management team are so encouraging to the children as well as to family members. It is truly an incredible place.

**Ahmad El-Morad,**  
Neder's dad



**Katie Hornick,**  
Luke's mom

I cannot begin to express the impact that this place has had on my son and family. From the beginning, all our therapists quickly became part of our extended family. We first started therapy at home while Luke was still on oxygen and then began attending the Centre weekly. We've been receiving regular occupational therapy, physiotherapy and speech therapy and celebrate every milestone and accomplishment with each of our therapists. They are always putting my mind at ease and reassuring me that we are all working just as hard as Luke is on his therapies. They truly help support our family in every way.

JMCC is the BEST!  
I've had all of my various therapies and other accommodations through the Centre since I was a baby and I still go there for some stuff! It has been a huge part of my life and the therapists and staff really do their best to boost clients' confidence alongside helping them gain the most independence they can.

**Rachel Phillips,**  
former client



## ACCOUNTABILITY

*We accept responsibility for our actions and decisions and demonstrate commitment to accomplish work in an ethical, efficient and cost effective manner.*

## COLLABORATION

*We work together as an organization with families and our partners to support and achieve shared goals in the best interest of children, families and the community.*

## QUALITY

*We provide services that meet the emerging needs of our clients and seek new opportunities to improve services.*

## RESOURCEFULNESS

*We apply creative, innovative and collective knowledge to find answers for opportunities and challenges.*

## RESPECT

*We value diversity and equity, and treat people with fairness, courtesy and impartiality.*

## TRANSPARENCY

*We operate in a manner that makes it easy for others to appreciate and understand our actions as an organization.*



# OUR CORE VALUES

## OUR GRACIOUS donors

We are pleased to acknowledge those who have contributed \$100 or more to John McGivney Children's Centre during our fiscal year from April 1, 2018 to March 31, 2019. As we respect the request of some donors to remain anonymous, not all contributors have been listed below.

### Companies/Organizations

Advance Business Systems	On The Docks Takeout
Belle River Public School	PayPal Giving Fund Canada
Bruce Brock Carter Shows	Plains Midstream Canada
Charles and Ethel Cohen Family Foundation	Real Canadian Superstore
Concours Mold Inc.	Reko Manufacturing Group Inc.
County Towing	Sandwich Towne Skipjacks
Dowler-Karn Limited	Scottish Rite Charity Bingo
Epworth United Church Women	Sheet Metal Workers Local 235
Green Shield Canada	Spirit of Mount Carmel Ladies Auxiliary
Harrow Fair Board	The Corporation of the County of Essex
Harrow Fair Pie Auction	The Sertoma Foundation of Canada
Harrow Feed Store	The Toldo Foundation & Josephine Toldo
Harrow Home Hardware	Tim Hortons (1421 Grand Marais Rd. W)
Hometown Family Pharmacy	Tim Hortons Advertising & Promotion Fund
In Honour Of The Ones We Love	Unifor Local 195
Ken Lapain & Sons Limited	United Way Centraide
Knights of Columbus 5642, St. Joseph Council	University of Windsor
Koma Restaurant	Via Italia Seniors & Community Centre Inc.
Libro Credit Union	Vista Solutions Inc.
McDonald's	Windsor Essex Care for Kids Foundation
Mike Peters Limited	Windsor Mold Inc.
Modern Forwarding Incorporated	Windsor Road Runner Road Rally
Moramos Shrine Club (Windsor)	Windsor-Essex Regional Chamber of Commerce
Dillon Consulting	

### Individuals

Sabrina Amicone	Marilyn Landry	Tracey Roberts
Doug & Leslie Balsille	David Lawton	Megan Rock
Claire & Joan Beaudoin	Chris Lewis	Michael & Sue Rock
Phil & Pam Bezaire	Frank Lovrecich	Donna Roemmele
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Heidi & Darryl Bondy	Ronald Malkin	Hana Roushdi
Sherry Bondy	Lynda I. McAnally	Kathy Rousseau
Martha & Carl Boyle	Mr. Ron McDermott	Anne Safranyos
James & Ann-Marie Brush	Randy McDowell	Debra Salter
Doug Buchanan	Debbie McGivney	Ken Salter
Bill Caixiero	Sister Sheila McKinley	Nelson & Stephanie Santos
James Chauvin	Michael McKinnon	Christopher Sauve
Allan & Nita Cohen	Kim McMullen	Jordan Silvester
Margaret Croft	Maurice & Dianne McVitty	Kevin & Shelley Smith
Pat Daly	Mary Ellen Meloche	Larry Snively
Stephanie & James DeGurse	Richard & Cathy Meloche	Michael & Doreen Solcz
June & Bill Desrosier	Agostino Menna	Dora & Donald Stein
Maria A. Faraci	Harry Momotiuk	Kathryn Sterling
Audrey Festeryga	Margaret Mongeau	Allison Stevenson
Danielle & Greg Friest	Paul Muegge	Tamara Stomp
Maureen Friest	Everett Mulder	Jeff Sylvestre
W. B. Garrard	Kevin & Patricia Mulvey	Barbara & Bob Tattersall
Greggory & June Girardin	Patrick & Stephanie Nagle	Giovanni Villella
Marvin Grossman	Taras & Jennifer Natyshak	Michael Wachna
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Elizabeth Haugh	Betty Ouellette	Bruce Wheatley
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Joanne King & Marc Huggard	Joan Reid	Maxwell & Juanita Zalev
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